

Locating Student Grades in Parent Portal

We've identified a common problem for parents trying to view their students' grades through the Parent Portal. A number of parents are clicking the orange link for "View Grades" at the bottom of the parent window, and then reporting that they don't see any grades. This is not the right link for PIV access.

- To view PIV with current grades, attendance, and assignments, parents need to click the "view" button in the blue Electronic Gradebook graphic.
- The orange "view grades" link (below the blue graphic) will not display grades until after the first quarter grades are posted in ISIS. These are the report card grades.

The screenshot displays the Parent Portal interface. At the top, there is a navigation bar with "Site Actions", "Browse", and "Page" options. The main header area includes the "Parent Portal" logo, a search bar, and a "Logout" button. A prominent purple arrow points to a link that says "Click here for PIV (live grades & assignments)." Below this, the "My Personal Info" section shows "SAMPLE PARENT" with fields for "Parent id: P1234567" and "eMail: parentsamplemail@gmail.com". To the right, the "Electronic Gradebook" section features a blue graphic with a "View Grades & Attendance" button. A green arrow points to a link that says "Click here for Quarterly Report Card & e-Textbooks." Below this, the "Registered Students" section shows "SAMPLE STUDENT" with a "View Grades" button. A green arrow also points to this "View Grades" button. The "Add/Remove Student" button is visible in the bottom right corner.