

Resetting of All Student District Network Account Passwords

Beginning 10/7/2013 all students will receive a pop-up message when signing into their student portal that student passwords must be reset. This reset process will begin on 10/14/2013. Prior to that date, ITS is requesting that schools share the following with students:

- Students can choose to reset their password at anytime; they do not have to wait until 10/14/2013.
- The pop-up message will provide the following information related to the required format that the new password must follow:
 - The new password must be a minimum of 8 characters in length.
 - The new password must contain at least one number (1-9).
 - Once reset, the pop-up will no longer display.

Additional Benefits of the Updated Password Management Solution:

- Since January 2013 students have been requested to provide a personal email address for communication purposes.
- Once a student provides a personal email address, password resets can be managed by directly emailing information to the student.
- Students can choose to either manage/reset their passwords either through the password management tool with a series of challenge questions or by requesting password reset information be emailed (if recorded) to them directly.
- This action alleviates the need for schools to submit HEAT incidents for the resetting of student passwords.